

SIT10116 - Certificate I in Tourism (Australian Indigenous Culture)

This qualification reflects the role of individuals who participate in a range of routine and predictable tourism work activities. They work under close supervision and are given clear directions to complete tasks.

This qualification provides a pathway to work in a range of job roles in the tourism industry in organisations with an Indigenous focus. These include tour operators or operators of a site or cultural or heritage centre. Individuals may have a very specific role, as an Australian Indigenous person or other individual approved of by local elders to share aspects of their culture with visitors in a formal or informal way.

CAREER PROSPECTS

When you complete the SIT10116 Certificate I in Tourism (Australian Indigenous Culture) graduates will be qualified to apply for various positions such as assistant in an Indigenous cultural centre, assistant Indigenous guide. Indigenous storyteller

ARTICULATION

Students who successfully complete the SIT10116 Certificate I in Tourism (Australian Indigenous Culture) can gain credits for subjects included in the Certificate II, III & IV in Tourism and the Diploma of Tourism if they decide to continue their studies. Under the Australian Qualifications Framework (AQF) Certificate II is AQF Level II.

AQF1	Certificate I	AQF2	Certificate II	AQF3	Certificate III
AQF4	Certificate IV	AQF5	Diploma	AQF6	Advance Diploma

AWARD

Upon successful completion of all units of competencies in the course, students will be issued with a SIT10116 Certificate I in Tourism (Australian Indigenous Culture). Should a student not complete the entire course then a Statement of Attainment will be given for the units successfully completed.

ENTRY REQUIREMENTS

Individuals may enter SIT10116 Certificate I in Tourism (Australian Indigenous Culture) with limited or no vocational experience and without a relevant lower level qualification. There is no age limit but applicants should have successfully completed year 10.

DELIVERY OF THE COURSE

SIT10116 Certificate I in Tourism (Australian Indigenous Culture) is delivered face to face in a classroom setting with a max of eight (8) students per group. Training deliver will include scenarios and role plays as well as industry engagement.

ASSESSMENT STRATEGY

Assessment in this course will be competency based, in that the student will be required to demonstrate competency in a range of tasks. The assessment coding which will apply is either C or NYC, where C is Competent and NYC is Not Yet Competent. Assessment procedures are transparent and address the key assessment principles of being valid, reliable, flexible, fair and cost effective. Assessment strategies encompass a range of techniques, which include, but are not limited to the use of:

- Direct observation of performance
- Oral questioning
- Projects/assignments
- Simulations of workplace activities
- Practical exercises
- Work portfolios

RECOGNITION OF PRIOR LEARNING & CREDIT TRANSFER

Students who can demonstrate that they are already competent in the knowledge and skills of a unit of competency, or have previously completed a course with another Institution, may apply for Recognition of Prior Learning (RPL) or Credit Transfer. For further information please refer to the Student handbook.

NOMINAL DURATION 90 – 157 Nominal Hours dependant on electives chosen
 3 weeks full time.

AUSTRALIAN APPRENTICESHIPS Funding is made available by the Department of Education, Training and Employment

SERVICES

As part of our ongoing commitment to provide advice and support services we provide to all our clients/students the following services upon request:

- ✓ welfare and guidance services
- ✓ appeals and complaints procedures
- ✓ disciplinary procedures
- ✓ staff responsibilities for access and equity
- ✓ Recognition Prior Learning (RPL) & Credit transfer arrangements
- ✓ client selection, enrolment and induction/orientation procedures
- ✓ course information including content and vocational outcomes
- ✓ fees/charges, including refund policy and exemptions (where applicable)
- ✓ provision for language, literacy and numeracy assessment
- ✓ client support, including any external support the RTO has arranged for clients flexible learning and assessment procedures

Further details of any of the above services may be obtained from your student handbook, pre-course introduction session or contacting any of our staff for a friendly chat.

QUALIFICATION RULES

To achieve a SIT10116 Certificate I in Tourism (Australian Indigenous Culture) 6 unit must be completed:

- 2 core units
- 4 elective units, consisting of:
4 units from the list below, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

CORE UNITS:			
UNIT CODE	UNIT NAME	PRE REQUISITES	NOMINAL HOURS
SITTGDE001	Interpret aspects of local Australian Indigenous culture	Nil	15
SITXWHS001	Participate in safe work practices	Nil	12
UNIT CODE	UNIT NAME	PRE REQUISITES	NOMINAL HOURS
SITXFSA001	Use hygienic practices for food safety	Nil	25
SITHACS001	Clean premises and equipment	Nil	45
SITXCOM001	Source and present information	Nil	10
SITXCCS001	Provide customer information and assistance	Nil	20
BSBCMM201	Communicate in the workplace	Nil	40
BSBWOR203	Work effectively with others	Nil	15
BSBSUS201	Participate in environmentally sustainable work practices	Nil	20
SITXCCS003	Interact with customers	Nil	20
SITXCOM002	Show social and cultural sensitivity	Nil	20

*All pre-requisites for accredited units must be trained and assessed prior to the start of training for the required unit. Students must gain competency in the pre-requisite unit prior to the start of training for the unit with the pre-requisite.